

RESERVATION POLICY

Payment in full and medical release (see below) is required to reserve an activity with Catalina Divers Supply.

When you give your credit card you are agreeing to this cancellation policy.

Full refund less 10% cancellation fee for cancellation received 30 days prior to the activity. Cancellations are not accepted over email or voice mail. They must be done over the phone with Catalina Divers Supply staff. Deviation from this policy is at the sole discretion of the General Manager.

No Refunds or credit for NO SHOWS, divers who fail to dive due to seasickness or any other reason (i.e., visibility, equipment).

A change of diving locations are at the determination of the Captain. It is Catalina Divers Supply's policy to back the Captain's decisions regarding safety of the vessel and its passengers. Should a boat trip get completely cancelled due to weather, Catalina Divers Supply will refund customers money in full or reschedule another trip.